

Lorch Expert Service

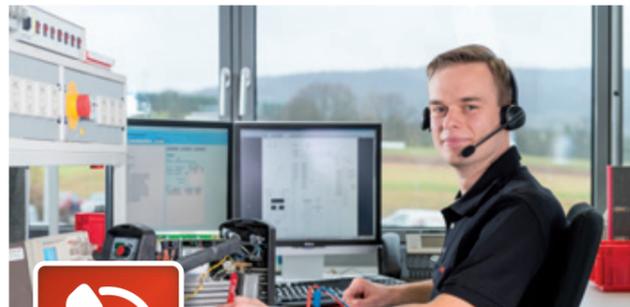
Competent. Efficient. Hands-on.



LORCH

Top-notch performance for your welding systems

Expert service by Lorch. And you are good to go.




Service hotline



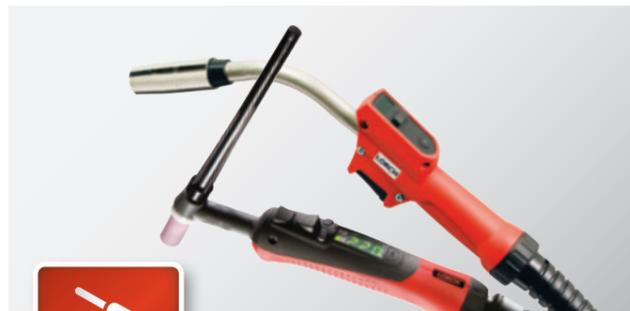

On-site service




Commissioning & training




Maintenance




Torch service




Calibration & safety inspection




3-year guarantee




Streamlined spare parts logistics

Every time you purchase a Lorch system, you are not only adding superior precision to your welding processes but you are also opting for professional and comprehensive service. After all, there is no one else who is as familiar with your Lorch welding system as our Lorch professionals.

Whether you require maintenance, repairs, calibration or a technical safety inspection: You can rely on the outstanding expertise of our specialists, who will also be glad to come directly to your business if you request their services on site. Eliminating the need to transport equipment, this helps save valuable time and cost.

Regular and preventive maintenance helps prevent downtimes during production. This will allow your welding system to keep performing at maximum efficiency and produce the best welding results. To achieve this goal, we work in close cooperation with our customers. This cooperation allows us to guarantee the best

possible performance of your system and a welding system with a long service life that lets you accomplish productive work results over the long run – covered by a 3-year Lorch guarantee from the time the product is commissioned and throughout its entire lifetime.



The best sources when it comes to your welding system:

Log on to the website below to find the Lorch sales and service partner responsible for your area or contact Lorch directly.

www.lorch.eu/expert-service

LORCH
Service

Welding technology
centre

LORCH

LORCH REGIO
Partners



Lorch service for calibration and safety inspection

Simply more reliability for consistently high welding quality.



Fast

Our mobile calibration system allows us to arrive and be ready for operation quickly helping us to ensure that your welding system will swiftly return to the operation area where it belongs and where it is most productive.



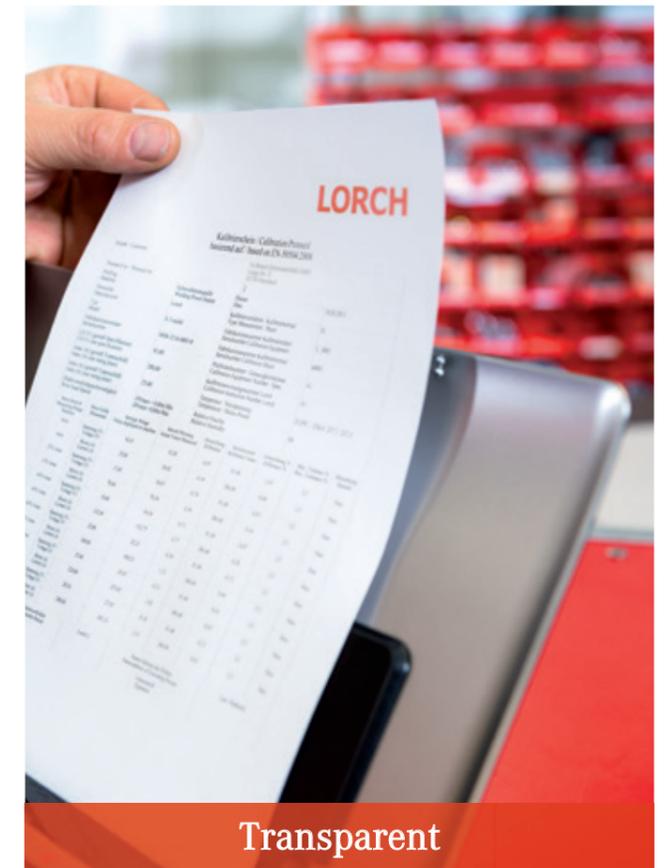
Easy

Time efficient calibration thanks to automated testing processes. LorchNet makes it possible: Thanks to the optimised integration of Lorch's power source technology and third-party measuring equipment into Lorch's calibrationsystem.



Precise

We employ state-of-the-art technology to measure wire feed, welding current and welding voltage and to calibrate your system for you. All of our measuring and calibration procedures comply strictly with the applicable standards.



Transparent

We create and archive your calibration certificates and inspection plates directly on your premises. At the time we leave, you will hold everything you need in your hands, and the task will have been completed fully and in a perfectly transparent manner.

Your benefit

Regular calibrations entail

- ✓ The inspection of the measuring and control accuracy achieved by your welding system
- ✓ Verification that the system operates within the standard tolerance ranges
- ✓ The reproducibility of welding results
- ✓ An execution of welding tasks in accordance with the welding procedure specifications (WPS)
- ✓ Consistent quality across all workstations

Our service

Why you should trust Lorch when calibrating your equipment:

- ✓ Calibration guaranteed to conform with standard DIN EN 50504
- ✓ On-site service - fast & competent
- ✓ Trained personnel assure supreme quality of service
- ✓ Comprehensive service - we will also calibrate welding systems made by other manufacturers
- ✓ If requested, we can also update the software on your Lorch system

The 2-in-1 package: Benefit from synergies reduce your effort.



Calibration and safety inspection performed during the same visit.

Industrial health and safety standards as well as the guidelines of statutory accident prevention regulations require that your welding system must be subjected to regular safety inspections. This inspection should be performed at least once a year.

If requested, we use our mobile calibration system to perform technical safety testing standards conform to the latest BGV A3 accident prevention regulations and the DIN EN 60974-4 standard, which specifies the specific requirements to be met by welding machines. Without the cumbersome need to switch connections between welding machine and calibration system. This helps save valuable time and money and offers the extra benefit of detecting possible major subsequent damages well in advance.

Our services:

- ✓ Safety inspection in accordance with Accident Prevention Regulations and the standard applicable to arc welding equipment (DIN EN 60974-4)
- ✓ Preparation of test log for your documentation and application of the inspection sticker
- ✓ Archiving of your test logs

Lorch - Your productivity is our business

From professionals for professionals. Our services in detail:



Maintenance

Annual, preventive maintenance is key when it comes to retaining your productivity and preventing downtimes. The Lorch maintenance service entails:

- cleaning plus a visual and an electrical inspection
- general functional testing
- documentation of the test results
- if requested, calibration and repairs



Repairs

If detecting signs of wear on your welding system brought about by extensive use, you can rely on an extensive network of skilled and trained repair technicians. When in need of repairs, you will benefit from short response times and economical solutions.



Torch service

Keep your torch repairs costs in check by having your systems repaired professionally. This will pare down your wear parts consumption and increase the service life of your torches. Specially trained service technicians are at your disposal whenever you need to repair and service your torches.



Service hotline

If you require emergency assistance, you can also contact our service technicians by phone and receive answers to any technical questions you may have. This is a fast way for you to obtain assistance from competent partners who can give you reliable directions on how to proceed further.



3-year guarantee

As an expression of the confidence in the quality of our products, we can offer the 3 years manufacturer's guarantee. After registering your equipment with us, you as the user will benefit from improved service and a solid basis for a profitable use of your Lorch products.



Streamlined spare parts logistics

Ultimate performance cannot be achieved unless all parts of your Lorch welding system work at maximum efficiency. The result is first-rate quality at perfect safety. This is our guarantee when we ship our products and remains dear to our heart thereafter. No matter which spare part you need for your Lorch system: Lorch spare parts are sure to quickly arrive where they are needed.



We go further - 5 years on main rectifiers and transformers

What other manufacturers make a big deal of has been solid reality at Lorch for a long time. With us, quality is found in everything - from the smallest to the largest component.

With us, there is no "Made somewhere unknown" or "Made somewhere else". That is why for selected components for our units, such as main rectifiers and transformers, we go even further and provide you with a 5-year guarantee.

Calibration

We use our mobile calibration system to subject your Lorch welding system to a fully automated calibration that complies with all applicable standards. This procedure helps save time and money and is also more cost-effective if you need us to calibrate several welding systems including those made by other manufacturers. We recommend that you combine the calibration with a maintenance visit and a UVV safety inspection. This helps reduce cost and labour.



On-site service

If time is of the essence, you are welcome to request that we come to your location and repair, service or calibrate your welding system on site. This reduces production downtimes to a minimum and ensures that you are back in business as quickly as possible.



Safety inspection (UVV)

We can perform a safety inspection and function testing in compliance with UVV regulations as well as BGV A3 and DIN EN 60974-4 for all Lorch welding systems and nearly all welding equipment made by other manufacturers. We also offer you the option of combining the UVV inspection with a calibration and service visit in order to provide you with the best possible maintenance service.



Commissioning & training

To make the commissioning process of your welding system as smooth and swift as possible, our Lorch service professionals can provide extensive and hands-on training for your employees.



If you register, you will benefit! Register at www.lorch.eu/garantie

Prerequisite for guarantee: As the first customer, you must register the product with us within 30 days of purchase. Then we know where our unit is working, and for whom we should perform our service. Otherwise we CANNOT fulfil and provide this guarantee. We have clearly and transparently described for you the services, which will be performed, under guarantee, in a warranty brochure which is supplied with every new Lorch unit. Immediately after registering, you will receive your guarantee certificate.



Lorch Expert Service.
Top-notch performance for your welding systems.

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